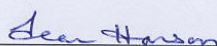


/FD/009
11 February 2010

To whom it may concern

Mr Gilles Morvan from Maintenance and Consultancy Services has been providing expert assistance for repair and preventive maintenance of equipment in the analytical services and forage diversity research laboratories at the International Livestock Research Institute (ILRI) in Addis Ababa during the last quarter of 2009. He has provided technical support for diagnosis, identification and sourcing of spare parts and repair of faults in the Autoanalyser (Chemlab), Atomic Absorption Spectrophotometer (Perkin Elmer) and Freezer driers (Labconco) and has diagnosed software problems and identified replacement software for the Autoanalyser and Atomic Absorption Spectrophotometer. He designed and installed a new electrical control system for a large drying oven and calibrated and serviced a series of incubators. He has shared his skills with ILRI staff to train them in preventive maintenance and operation of this equipment.

Mr Morvan provided highly competent technical service for a broad range of specialized laboratory equipment and has been instrumental in returning this equipment into good working order. I have no hesitation in recommending his services and those of the company for providing expert technical support for installation and maintenance of laboratory equipment.



Jean Hanson (PhD)
Project Leader, Forage Diversity

